



PROVE Project Overview

AUGUST 9TH, 2017

Observation Hours

Harborview Medical Center	173.5 hours
University of Washington	113.5 hours
Valley Medical Center	95.0 hours
Dual Observation	24.0 hours
Total Hours Observed*	383.0 hours

*total hours excludes dual observation hours.

Events

- ▶ 207 screen ins
- ▶ 111 total events
- ▶ 88% events had verbal component
- ▶ 71% events had physical component
- ▶ 85 events observed by RA
- ▶ 22 events entirely reported to RA
- ▶ 4 unclear if observed but reported to some degree

	Events of Verbal Aggression	Events of Physical Aggression	Both Verbal and Physical
# of events	98	79	66
Aggression displayed alone	32 of verbal without physical	13 of physical without verbal	

Interviews

- 23 total interviews
- 15 Harborview
- 4 University of Washington
- 4 Valley

Sample of Interviewee Professions:

- 7 nurses
- 5 security officers
- 2 physicians
- 2 medical assistants
- 2 patient services specialists
- 1 ARNP
- 1 social worker

Characteristics

Male	10
Female	13
Average Age	35
Average # of Years of Experience in Healthcare	10
Average # of Years of Experience in Emergency Department	6
Clinical Role (Nurses, physicians)	15
Non-Clinical Role (Security, PSS)	8

Surveys

- ▶ Baseline STAI
 - ▶ 10/site
- ▶ SASRQ
 - ▶ 20 of 23 interviewees returned follow up surveys